

CUNY ENROLLMENT & MATRICULATION Fall 2020 FAQs

ENROLLMENT

Will CUNY be pushing back commitment deadlines?

CUNY has encouraged campuses to push back commitment deadlines. Please click [here](#) to review the commitment deposit dates at each campus. Many colleges have indicated that they are flexible about when the commitment deposit is received and will work with students who submit after May 1st.

Can CUNY share a step by step updated enrollment guide for all CUNY campuses to support students in this process?

In the wake of the COVID-19 pandemic and the shift to distance learning, one of CUNY's top priorities has been the streamlining of the admissions process for prospective students. In service to this goal, the University Admissions Office has launched the [Future Student Enrollment Guide for Fall 2020](#), which is designed to be a central bank of information that simplifies enrollment for admitted students. It represents a collaboration between the enrollment-related areas of Admissions, Financial Aid, Advisement, SEEK/CD, and ASAP/ACE. For each CUNY college, Admissions has included information pertaining to commitment deposit dates, virtual tour options, and contact information for Admissions, Financial Aid, Advisement and SEEK, CD, ASAP, and ACE. In addition, FAQs on the bottom of the page answer common questions. The online enrollment guide will be a living document where the content will evolve as the enrollment cycle progresses and new questions arise.

What is the plan for the upcoming summer and fall semester, will all classes be offered online?

[CUNY's Summer 2020 course offerings](#) will be exclusively conducted via distance education format. Direction regarding the format of course offerings for fall 2020 will be provided in the future depending on the COVID-19 emergency time frame, and once consultation with academic leaders and faculty has occurred and direction from NYSED and other accrediting bodies has been received.

Will CUNY consider extending its deferral policy, currently deferrals are to be submitted no later than May 1 and allow students to defer for one academic year?

Admissions Deferment is handled individually at each college. Most campuses have said that students can commit and then defer or can contact them to defer before committing. They said they would work with students well into the summer on this. Use the [Future Student Enrollment Guide](#) to find the campus admission offices and students can reach out. Certain competitive programs have a more defined process that doesn't allow for as much flexibility (ie, Macaulay).

Will CUNYFirst post decisions for students who have been denied as well?

Yes, below is a chart that shows the message students will see in CUNYfirst and what those messages mean.

Application Status	Message in CUNYfirst Student Center
Incomplete	Your application is incomplete. Review the section below to determine if additional information is needed.
Complete/no decision	Your application is complete and being reviewed.
Admitted	Your application is complete. You have been admitted.
Denied	Your application is complete. You'll be hearing from the college shortly.
Waitlisted	Your application is on a wait list for admission.

FINANCIAL AID & VERIFICATION

How will financial aid verification work/ be different now?

Students are now able to securely upload documents that are required by their colleges in the areas of Financial Aid, Health Services, and Registrar/student records. This new upload feature in CUNYfirst enables students to deliver supporting documents that were previously required to be submitted in person. Upon submission, document files are stored in a FileNet Student Documents Repository and viewable by designated administrators in the relevant college and Central Office departments.

Students can access the new “Document Upload” link in CUNYfirst by selecting Campus Solutions > Self Service > Document Upload. They then select the desired document classification (Financial Aid, Health Services or Registrar) type of document to be uploaded. File formats include the following, subject to a 20 megabyte size restriction each: PDFs, Microsoft Office files, and photos of documents (JPEG).

Detailed student instructions are available in [Student Document Upload](#) on the CUNYfirst Student Training page as well as from an announcement on the CUNYfirst portal page.

Sometimes one CUNY campus will flag for verification but not another, the notice is buried in the portal where most students miss it. Can this be more clearly laid out for students?

With online uploading of documents students will only need to upload the verification documents once to CUNYfirst. Upon submission, document files are stored in a FileNet Student Documents Repository and viewable by designated administrators in the relevant colleges and Central Office departments that will need them.

Will the document upload tool be used for current CUNY students to upload verification documents or just incoming students?

All students. It's an upload feature in the self service of CUNYfirst.

Will there be work study available to students if classes continue virtually?

Direction regarding the format of course offerings for fall 2020 will be provided in the future depending on the COVID-19 emergency time frame. Updates around work study opportunities for students will be forthcoming.

How do students complete signature pages remotely?

HESC doesn't require a real signature, students can sign a document electronically and upload it.

CUNY Financial Aid Offices- Contact Information for all CUNY Financial Aid Offices can be found [here](#).

GRADES/ REGENTS EXAM CHANGES

How will the NYS Regents being cancelled impact students?

Seniors who have been admitted to the university will not be negatively impacted by Regents exam cancellations. If they needed a Regents exam score to meet proficiency the proficiency index would be run based on the students high school grade point average and SAT scores.

PROFICIENCY INDEX

What is the Proficiency Index and how will it work?

Students can still demonstrate that they meet the university's proficiency requirements in English and Math based on their SAT, ACT, or NY State Regents test scores. If students do not meet proficiency requirements based on that information then the proficiency index will be run. The proficiency index is a formula that combines overall high school grade point average with SAT and Regents scores to determine whether the student has a good chance of succeeding in a credit-bearing math or English course without any additional support. The proficiency index scores are used to determine whether the student is eligible to begin in college level English and math or if remedial intervention is necessary.

There are separate proficiency formulas for math and English. Both use information that is already part of the application for freshman admissions: student's overall high school GPA at the time of application, SAT scores, and Regents scores. If an applicant has both SAT scores and Regents scores, the formula will use both scores, but if they have only Regents or only SAT, it will use whichever is available. The formula places more weight on high school grades than test scores, but higher test scores can help offset lower grades and vice versa.

You can find out more detailed information about CUNY proficiency requirements [here](#).

SEEK/ COLLEGE DISCOVERY (CD)

How are campuses supporting SEEK/CD applications remotely?

All SEEK/ CD programs have transitioned to all remote communication, orientations and outreach. Students are being contacted by email if eligible. Students will submit all needed documentation [via CUNYfirst](#) and attend orientation virtually.

How will SEEK/CD summer programs be impacted?

SEEK/ CD is conducting orientations and summer programming virtually, both synchronous and asynchronous summer courses will be offered.

Will SEEK/CD be extending deadlines?

We are still waiting to hear more from SEEK/CD.

ASAP

How is ASAP supporting students remotely?

All ASAP programs have transitioned to remote communication, orientation sessions, and outreach. Students will be contacted by email.

How will ASAP summer programs be impacted?

All ASAP summer activities are moving online.

ACCESSIBILITY

We usually take students with disabilities to the college that they will attend to meet the Access-Ability Services Center staff, is there a list of all contacts so that I can connect the students with the appropriate staff at each campus?

[Here is a list](#) of each CUNY campus's office of access-ability including phone numbers and their campus websites.